



Privacy Policy

June 2025

Introduction

At Residential Fire Safety Ltd., we take data protection seriously. As an online training provider based in the UK, we are fully compliant with the UK General Data Protection Regulations (GDPR) and the Data Protection Act 2018. This policy explains how we handle and secure personal data as part of delivering fire safety e-learning services to individuals and organisations.

What data we collect

- Name, email, organisation
- Course progress and completion
- Payment details (via Stripe)
- Survey responses and consent preferences

Residential Fire Safety Ltd. does not collect or process special category (sensitive) personal data such as:

- Racial or ethnic origin
- Political opinions
- Religious or philosophical beliefs
- Trade union membership
- Genetic or biometric data
- Health information
- Sexual orientation or gender identity

How We Use Your Data

- Enrolment and certification
- Compliance reporting
- Sending publications, articles, and course updates (with consent)
- Improving training and platform experience



Legal Basis for Processing

- Contractual necessity (course delivery)
- Legal obligation (compliance)
- Consent (communications)
- Legitimate interest (access to training, platform improvement)

Data Sharing

Residential Fire Safety Ltd. may share personal data with trusted third parties solely for the purpose of delivering services and maintaining platform functionality. These include:

- Stripe – for secure payment processing and invoicing
- Mailchimp – for sending educational publications, fire safety articles, and course updates to subscribed learners
- Authorised IT Consultants – who may access personal data during system maintenance or troubleshooting, under strict confidentiality and data protection agreements

All third-party providers are contractually bound to comply with UK GDPR and are subject to appropriate data processing agreements to ensure the lawful, secure, and limited handling of personal data.

International Transfers

Where data is processed outside the UK/EEA, RFS uses Standard Contractual Clauses to ensure lawful safeguards.

Data Retention

Personal data is retained only as long as necessary for its purpose. Training records may be retained for up to 6 years for compliance.



Your Rights

You have the right to:

- Access, correct, or delete your data
- Withdraw consent
- Object to processing
- Lodge a complaint with the ICO

Contact

For privacy concerns or data requests, contact: info@residentialfiresafety.co.uk